



## Preparing for your Initial In-Home Consultation

In preparation for your initial in-home consultation with The Wag Pack, we ask that you please ensure the following items are in order prior to your meeting. Your primary pet sitter will review all pertinent pet and home care instructions during the initial in-home consultation.

1. Download the Precise Pet Care app from your phone's app store and log in using your Precise Pet Care log in information. There is no charge for this excellent benefit of working with TWP. You will receive visit journals and photos via the Precise Pet Care app and can also use it for scheduling, changes to your client and pet profile, and more.
2. In Precise Pet Care, please provide **up-to-date security system information** and clear instructions on how the system is armed and disarmed. Please be sure that we have the **correct password** if for any reason we need to speak with your alarm company.
3. In Precise Pet Care, please be sure that we have all the **correct contact information** for you, your significant other, and/or your emergency contacts.
4. In Precise Pet Care, please be sure that we have the **correct pet and home care information** including details about the following:
  - Location of food, feeding schedule, and quantities
  - Walking routine
  - Location of leash and other equipment such as harnesses and poop bags
  - Behavioral/training techniques that our team should be aware of prior to the meeting
  - Location of cleaning supplies, including broom and pan, and relevant instructions and preferences
  - Location of treats
  - Location of dog towels to dry your dogs off on rainy days
  - If any of your pets are to be crated at the end of each visit
  - If you want your pets' collars removed or to stay on when crated
  - If you would like us to alternate lights, blinds, TV/radio, as well as specifics on what lights/blinds/appliances should be alternated, and desired schedule
5. In Precise Pet Care, please be sure to include **detailed location and dosage instructions if your pet needs medication administered.**
6. In Precise Pet Care, please be sure that we have **updated vet and emergency vet information.** In the case of an emergency we will transport your pet to your preferred vet or emergency clinic.
7. Please prepare two sets of house keys for your Primary Pet Sitter to collect during your initial in-home consultation. Please **test each key with the door closed** to ensure our access to your home.